

# WELCOME TO EAGLE FAMILY SMILES!

We thank you for choosing us as your dental care provider and appreciate the confidence you place with us to provide dental services. To assist us in better serving you, please complete the following form. The information provided on this form is important to your dental care at our practice. If there have been any changes in your health, please tell us. If you have any questions, don't hesitate to ask.

## PATIENT INFORMATION

Patient's Name: (Last) \_\_\_\_\_ (First) \_\_\_\_\_ (MI) \_\_\_\_\_  
Date of birth: \_\_\_\_\_ Social Security# \_\_\_\_\_ Driver's License # \_\_\_\_\_  
Sex: \_\_\_\_\_ Marital Status: \_\_\_Minor \_\_\_Single \_\_\_Married \_\_\_Separated \_\_\_Divorced \_\_\_Widowed  
Home address: \_\_\_\_\_  
City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_ Home Phone: \_\_\_\_\_  
Cell Phone: \_\_\_\_\_ Work Phone: \_\_\_\_\_ Ext- \_\_\_\_\_  
Email: \_\_\_\_\_  
Emergency Contact Name and # \_\_\_\_\_  
Employer: \_\_\_\_\_ Occupation: \_\_\_\_\_  
Spouse /Parent's Name: \_\_\_\_\_ Contact # \_\_\_\_\_  
If patient is a student: Name of School/College \_\_\_\_\_ City&State \_\_\_\_\_  
Are any of your family members our patients? (Yes/No) \_\_\_\_\_ If Yes, Who? \_\_\_\_\_  
How did you hear about us? Please tell us: \_\_\_\_\_  
Previous Dentist's Name and Phone No.: \_\_\_\_\_  
Last Dental Visit (Date): \_\_\_\_\_

## PRIMARY DENTAL INSURANCE

Name of Insurance Co.: \_\_\_\_\_ Phone No.: \_\_\_\_\_  
Subscriber's name: \_\_\_\_\_ Date of Birth: \_\_\_\_\_ Relationship: \_\_\_\_\_  
Employer's Name: \_\_\_\_\_ Social Security# \_\_\_\_\_ Subscriber ID# \_\_\_\_\_  
Employer's Address: \_\_\_\_\_ Group/Contract/ Local #: \_\_\_\_\_

## SECONDARY DENTAL INSURANCE

Name of Insurance Co.: \_\_\_\_\_ Phone No.: \_\_\_\_\_  
Subscriber's name: \_\_\_\_\_ Date of Birth: \_\_\_\_\_ Relationship: \_\_\_\_\_  
Employer's Name: \_\_\_\_\_ Social Security# \_\_\_\_\_ Subscriber ID# \_\_\_\_\_  
Employer's Address: \_\_\_\_\_ Group/Contract/ Local #: \_\_\_\_\_

## CO-PAYMENTS

To accept insurance, we now debit co-payments automatically to your credit card or bank account. If you would like us to accept your insurance, please provide credit card information or voided check:

Card Type: \_\_\_\_\_ Card # \_\_\_\_\_

Name on Card: \_\_\_\_\_ Exp. Date: \_\_\_\_\_

## AUTHORIZATION:

I authorize my insurance company to make payments directly to the dental office for benefits otherwise payable to me. I authorize release of my records to third party payers, other healthcare professionals or operations, or other entities as deemed necessary by this office. I authorize use of this signature for all insurance submissions. I understand that I am responsible for all changes whether or not they are covered by insurance, as well as any additional collection costs if this office determines they are necessary.

I authorize this office to charge my credit card or bank account for any unpaid balances, including those after insurance payment. I understand that in certain circumstances, my credit report may be requested. I understand that check payments may be converted to automatic bank drafts. I have reviewed the information on this form, and is accurate to the best of my knowledge.

X \_\_\_\_\_ Date: \_\_\_\_\_

Signature of Patient, Parent or responsible party

## DENTAL HEALTH HISTORY

Correct answers to the following questions will allow your dentist to treat you on a more individual basis, providing the care appropriate for your particular needs.

Reason for seeking care today: \_\_\_Exam \_\_\_Professional Cleaning \_\_\_Specific problem \_\_\_\_\_

Please check/answer all that apply:

\_\_\_ Are you having pain/discomfort at this time? \_\_\_Have you ever had full mouth x-rays taken? If yes, when? \_\_\_\_\_

\_\_\_Have you ever had treatments for your gums? \_\_\_Do your gums hurt or bleed when you brush?

\_\_\_Do your teeth hurt when you chew? \_\_\_Have you ever had orthodontic treatment or worn braces?

\_\_\_Are your teeth sensitive to hot, cold, sweet? \_\_\_Have you ever been aware of a bad odor or taste in your mouth?

\_\_\_Are you on a special diet? \_\_\_Do you clench or grind your teeth during day or night?

\_\_\_Do you jaw joint pain or jaws feel tired? \_\_\_Do you mouth breathe or difficulty breathing through nose?

Would you like whiter teeth? \_\_\_\_\_

Is there anything that bothers you about the appearance of your teeth or smile? \_\_\_\_\_

Would you like to have straighter teeth? \_\_\_\_\_

Please rate how anxious are you about dental treatment? (1-totally relaxed, 10- highly anxious) \_\_\_\_\_

Have you ever had a bad experience at the dentist? (Treatment? Staff? Billing?) \_\_\_\_\_

Why did you leave your previous dentist? \_\_\_\_\_

Did your parents have difficulties with their teeth or dental treatment? \_\_\_\_\_

**MEDICAL HEALTH HISTORY:**

Physicians Name: \_\_\_\_\_ City: \_\_\_\_\_ Phone: \_\_\_\_\_

Are you see a physician now or planning to see one for any reason? Please explain \_\_\_\_\_

Have you been hospitalized for any reason? Please describe \_\_\_\_\_

Do you use tobacco products? What and how much \_\_\_\_\_

Do you use alcoholic beverages? How much \_\_\_\_\_

Do you use recreational drugs? What and how much \_\_\_\_\_

**For women only**

\_\_\_\_ Are you now or think you may be pregnant?

\_\_\_\_ Are you nursing?

\_\_\_\_ Are you presently taking birth control pills?

**Check any of the following you have had or have at present:**

- |                                     |                                 |                              |
|-------------------------------------|---------------------------------|------------------------------|
| ____ Anemia                         | ____ Angina, Chest Pain         | ____ Arthritis               |
| ____ Artificial Joints              | ____ Artificial Heart Valve     | ____ Asthma                  |
| ____ Blood Thinners (e.g. Coumadin) | ____ Bleeding Problems          | ____ Cancer or Tumors        |
| ____ Chemotherapy                   | ____ Congenital Heart Defects   | ____ Drug Addiction          |
| ____ Diabetes                       | ____ Emphysema                  | ____ Epilepsy/Seizures       |
| ____ Glaucoma                       | ____ HIV/AIDS                   | ____ Heart Disease or Attack |
| ____ Heart Surgery                  | ____ Herpes                     | ____ High Blood Pressure     |
| ____ Hepatitis A                    | ____ Hepatitis B                | ____ Hemophilia              |
| ____ Kidney Problems                | ____ Liver Problems             | ____ Low Blood Pressure      |
| ____ Lung Disease                   | ____ Multiple Sclerosis         | ____ Pacemaker               |
| ____ Psychiatric Disease            | ____ Rheumatic Fever/Rheumatism | ____ Radiation Treatment     |
| ____ Sinus Trouble                  | ____ Sickle Cell Disease        | ____ Stroke                  |
| ____ Thyroid Disease                | ____ Tuberculosis (TB)          | ____ Venereal Disease / STDs |

List any other conditions not listed above: \_\_\_\_\_

**Are you taking any medications, drug or pills? If yes, please list**

<b>Medication Name</b>	<b>Dosage/Frequency</b>	<b>Condition</b>
_____	_____	_____
_____	_____	_____
_____	_____	_____
_____	_____	_____
_____	_____	_____

**Are you allergic or have reacted adversely to any of the following medications?**

- |  |  |                    |
|--|--|--------------------|
| ____ Aspirin, Acetaminophen, Ibuprofen | ____ Codeine, Demerol or other narcotics | ____ Sulfa Drugs   |
| ____ Local anesthetics ("Novocaine")   | ____ Penicillin or other antibiotics     | ____ Latex         |
| ____ Barbiturates, sedatives, etc      | ____ Reaction to metals                  | ____ Nitrous Oxide |

Others, please list \_\_\_\_\_

Please indicate if you would prefer to speak privately with the dentist about a medical issue? \_\_\_\_ Yes \_\_\_\_ No

I will inform this office of any change in my health status. I understand that dental treatment and local anesthesia entail risks such as bleeding, infection, nerve damage, jaw necrosis, or fracture of teeth or bone. I certify that the above information is complete and accurate to the best of my knowledge.

X \_\_\_\_\_ Date: \_\_\_\_\_  
Signature of Patient, Parent or responsible party

**DENTAL OFFICE INFORMED CONSENT**

It is important to us that you, our patient, understand the treatment we are recommending and any invasive procedures we may, with your agreement, perform. We want to involve you in all decisions concerning invasive procedures you may need. We take informed consent very seriously in our office. Therefore, we only want you to sign this form when you understand that there is a risk associated with dental procedures, and all your questions have been answered.

Dental treatment and procedures are not to be taken for granted as being routine or without risk for complications. As with all medical treatment to one's body, including dental treatment, there are no guarantees that the results will be as planned and to each individual's satisfaction. When dealing with the human body there are potentially many variables, some predictable and others are not. Complication rates in dentistry are low but do exist. Even a minor procedure like "filling" can lead to major complications that cannot be foreseen. For example, "Novacaine" injection could lead to allergic reaction, anaphylaxis, facial hemorrhage, swelling, bruising, and even hospitalization or death. Granted these are fairly uncommon occurrences but individuals who are contemplating this should be aware of this prior to consenting. Whenever drilling is involved, even a simple cavity can lead to pulpal (nerve) problems, abscess, fractured tooth, and/or post treatment pain to biting and to temperature extremes (hot and cold). These complaints can be transient or may persist requiring further treatments. The above examples are only samples of possible complications with dental treatment and are not limited to these. In general, complications include but are not limited to pain, swelling, bleeding, infection, and other nerve problems.

I have read, understand and consent to dental treatments. INITIALS: \_\_\_\_\_ DATE: \_\_\_\_\_

**NOTICE OF PRIVACY PRACTICES PATIENT ACKNOWLEDGEMENT**

I have received this practice's Notice of Privacy Practices written in plain language. The Notice provides in detail the uses and disclosures of my protected health information that may be made by this practice, my individual rights, how I may exercise these rights, and the practice's legal duties with respect to my information. I understand that this practice reserves the right to change the terms of its Notice of Privacy Practices, and to make changes regarding all protected health information resident at, or controlled by, this practice. I understand I can obtain this practice's current Notice of Privacy Practices on request.

Signature: \_\_\_\_\_ Date: \_\_\_\_\_

Relationship to patient (if signed by a personal representative of patient): \_\_\_\_\_

For Office Use Only

We attempted to obtain written acknowledgement of receipt of our Notice of Privacy Practices, but acknowledgement could not be obtained because:

- \_\_\_ Individual refused to sign
- \_\_\_ Communication barriers prohibited obtaining the acknowledgement
- \_\_\_ An emergency situation prevented us from obtaining acknowledgement
- \_\_\_ Other (please specify)

## OFFICE POLICY

When we make your appointment, we are reserving a room for your particular needs. We understand that extreme or unavoidable emergencies or circumstances do arise which may require you to cancel your appointment. We ask that if you must change an appointment, please give us at least 48 hours notice. This courtesy makes it possible to give your reserved room to another patient who would like it. **We reserve the right to charge for any appointment(s) broken without a 48 hours notice. The charge will be \$50.00 for every thirty minutes of appointment time. Repeated cancellations or missed appointments will result in loss of future appointment privileges.** We feel that our patient's time is valuable. When your appointment is made, a room is reserved, your records are prepared, and special instruments are readied for your visit. Except for emergency treatment for another patient, you can expect us to be prompt. We, of course, would appreciate the same courtesy from you.

**Checks returned from the bank is subject to \$ 35.00 service fee.** Accounts delinquent more than 60 days from the date of billing are subject to a 1.5% per month (18% annually) finance charge. If your account is sent to our collection agency you will be responsible for collection and court costs along with attorney's fees.

If you have any questions regarding our policies and your treatment, please do not hesitate to ask.

## OUR FINANCIAL POLICY

Thank you for choosing us as your dental care provider. We are committed to your dental treatment being successful. We agree in writing with every patient to sign our financial policy, as we have found with our past experience that this policy makes our mutual experience easier and without confusion. This policy is to ensure that all of our patients receive a highest level of quality dental care in a friendly and healthy environment while understanding their financial responsibilities. This policy as well as other health and insurance forms provided must be read, agreed to, and signed prior to any dental treatment.

### **Cash Patients**

Patients with no insurance are expected to pay in cash, check or credit card the day the service is rendered, unless specific arrangements are made in advance.

### **Insurance Patients**

For those patients covered by insurance, we may accept assignment of benefits. This means you must sign the portion of your insurance form that assigns payment to our office. Very few insurance policies cover 100% of the cost of your treatment. In this day and age many cover 50% or less on many services and actually cover nothing on others. Due to this, and the frequent delays in receiving payment from the insurance company, you will be asked to pay your deductible and your portion of your charges the day the service is rendered. We will estimate as closely as possible, your coverage, but until we actually receive the payment from the insurance company, it is just an estimate. Some patients request that we send in a pre-determination to their insurance carriers. We state what treatment you need, and they tell us what they will cover on that treatment plan. Many patients prefer to get service started immediately, and some treatments should be started immediately. In these cases, we will ask you to pay for your services in full as they are done, and when the insurance company pays their portion we will reimburse you for what they pay. We will assist you in dealing with the insurance company, but ultimately the responsibility of payment and insurance problems lies with you. If we do accept assignment of benefits from the insurance company, if the insurance company hasn't paid after 45 days, the full balance is expected from you personally.

The above policies apply equally to parents and guardians of minors being treated, and minors cannot be treated without a parent or guardian authorizing treatment and agreeing to financial responsibility. Thank you for reading and understanding our financial policy. If you have any questions or concerns; please feel free to ask them at any time. We wish to be of assistance in any way we can.

**I HAVE READ AND UNDERSTAND THE ABOVE DENTAL OFFICE INFORMED CONSENT, OFFICE POLICIES AND FINANCIAL POLICIES.**

\_\_\_\_\_  
Signature of responsible party

Date: \_\_\_\_\_

\_\_\_\_\_  
Please print your name